



EUROPEAN CENTRAL BANK

EUROSYSTEM

## 12.4 Number of cash withdrawals and loading/unloading transactions per card

With cards issued by resident PSPs  
(total for the period)

	Cash withdrawals at ATMs provided by resident PSPs					Cash withdrawals at ATMs provided by non-resident PSPs					E-money card-loading/unloading transactions at terminals provided by resident PSPs				
	2016	2017	2018	2019	2020	2016	2017	2018	2019	2020	2016	2017	2018	2019	2020
BE	12.8	12.3	11.2	7.3	4.0	0.7	0.6	0.6	0.4	0.2	2.6	2.9	3.3	4.9	5.5
BG	14.1	.	14.4	.	14.2	0.3	0.3	0.3	0.3	0.2	0.0	0.0	.	.	.
CZ	15.3	15.1	14.6	13.5	10.2	0.4	0.4	0.5	0.4	0.3	.	.	.	.	.
DK	7.7	6.7	6.0	5.1	3.7	0.7	0.7	0.6	0.6	0.2	-	-	-	-	-
DE	14.4	14.0	13.5	12.6	9.7	0.3	0.4	0.4	0.4	0.2	0.0	0.0	0.0	0.0	0.0
EE	19.4	18.9	17.9	16.8	14.0	0.7	0.8	0.8	0.8	0.5	-	-	-	-	-
IE	22.7	21.2	21.4	13.8	7.3	1.9	3.1	4.0	4.9	2.6	.	.	0.0	0.0	0.0
GR	16.0	14.2	14.4	13.8	10.8	0.1	0.1	0.1	0.1	0.1	2.6	3.3	3.4	3.9	3.8
ES	12.0	11.5	11.0	10.3	7.1	0.1	0.1	0.1	0.1	0.1	-	-	-	-	0.0
FR	20.0	18.4	19.6	18.9	14.2	0.6	0.5	0.6	0.6	0.3	0.0	0.0	0.0	0.0	0.0
HR	11.9	11.9	12.8	11.7	10.6	-	-	-	-	-	0.7	0.8	1.0	1.2	1.1
IT	12.6	12.4	12.3	11.7	8.8	0.0	0.0	0.0	0.1	0.0	6.2	6.3	7.4	8.2	7.3
CY	14.7	13.6	13.4	13.6	12.2	2.0	1.0	1.7	1.3	0.5	.	.	.	.	.
LV	22.2	21.9	21.3	20.4	17.0	0.9	0.8	0.7	0.6	0.4	.	.	0.0	0.0	0.0
LT	17.4	16.8	17.7	16.9	4.2	0.4	0.5	0.5	0.8	0.7	.	.	-	-	-
LU	5.9	5.3	4.7	4.1	2.7	2.3	2.4	2.5	2.4	1.9	-	-	-	-	-
HU	12.7	12.8	12.1	12.0	9.9	0.2	0.2	0.2	0.2	0.3	-	-	0.0	0.0	0.0
MT	12.8	.	.	.	.	0.5	0.4	0.5	0.6	0.2	.	.	.	.	.
NL	9.9	9.1	8.2	6.9	5.0	0.8	0.8	1.4	2.7	2.0	0.0	0.0	0.0	0.0	0.0
AT	21.8	22.0	21.2	20.3	14.7	0.9	1.0	0.9	0.9	0.4	0.2	1.5	1.5	1.5	1.7
PL	19.9	17.5	16.1	14.7	11.5	0.3	0.3	0.3	0.3	0.3	-	-	-	-	-
PT	22.2	21.5	20.9	18.9	15.3	0.4	0.4	0.4	0.3	0.2	3.4	3.5	3.4	3.6	3.8
RO	15.1	15.4	15.5	15.6	13.4	0.3	0.3	0.3	0.3	0.2	.	.	.	.	.
SI	16.4	16.0	15.2	14.6	11.9	0.8	0.8	0.8	0.8	0.6	.	.	.	.	.
SK	15.4	15.4	15.7	15.5	11.9	0.4	0.4	0.4	0.4	0.2	4.6	0.0	0.0	0.6	0.0
FI	12.9	11.3	10.0	9.0	6.2	0.5	0.5	0.5	0.4	0.1	.	.	-	-	-
SE	7.8	7.3	5.2	4.9	3.7	0.7	0.8	1.9	5.3	3.7	0.0	0.0	0.0	-	-
<b>Euro area</b>	15.0	.	14.0	12.8	9.3	0.4	0.4	0.5	0.6	0.3	1.4	1.7	1.9	2.2	2.0
<b>EU</b>	14.9	14.2	13.8	12.7	9.4	0.4	0.4	0.5	0.6	0.4	1.4	1.7	1.9	2.2	2.0